



KEDIZA APIPAWE MBAMBU

Enthusiastic, detail oriented, great customer service skills, self-motivated professional with over 7 years of customer experience in UAE. Specialist in exceptional customer satisfaction within high-end and fast-paced environment. Demonstrated expertise in food and beverage operations, multi-tasking, following sequence of service, teamwork, active listening, following rules and regulations of the company with passion for delivering memorable guest experiences.

PERSONAL

- Name**
KEDIZA APIPAWE MBAMBU
- Address**
A bada mosque street
00000 DUBAI
- Phone number**
0557942370
- Email**
kediza6@gmail.com
- Gender**
Female
- Marital status**
Single
- LinkedIn**
keddyworth1@gmail.com

INTERESTS

- quick learner, gym, meeting new people



WORK EXPERIENCE

- 2021 - Present
Waitress
[VAPAINO DUBAI MALL, DUBAI](#)
Welcoming guests with a smiley face
Greeting guests and seating them
Taking and following up orders
Maintaining adequate energy level all time
Team work
Serving customers
- 2018 - 2020
Waitress
[Shakespear and co - Meadows souk\(Emirates hills\), DUBAI](#)
Taking customer orders
Ensuring customer satisfaction
Following up orders
Taking customers to seating areas
Suggesting meals
Representing the store professionally.
- 2016 - 2017
Receptionist
[AFRICANA HOTEL AND RESORT, Kampala-Uganda](#)
Answering incoming calls
Welcoming guests
Providing appropriate information to guests
Managing reservations
Following up records



EDUCATION AND QUALIFICATIONS

- 2013 - 2015
Bachelor Agrobusiness
[Busoga university, Kampala](#)
- 2010 - 2012
UACE-Uganda Advanced certificate of education
[Hilton high school-Uganda, Mukono](#)
Advanced Biology, Food and nutrition, Agriculture



REFERENCES

References available on request.



SKILLS

Great communication skills ★★★★★

Team player	★ ★ ★ ★ ★
Flexible with work shifts	★ ★ ★ ★ ★
Food safety	★ ★ ★ ★ ★
Easy adaptability to new environment	★ ★ ★ ★ ★